

Financial Policy

Welcome! Thank you for selecting us as your dental health care providers. Our goal is to provide you and your family with optimal dental care. We want you to feel welcome and as comfortable as possible throughout our relationship. We encourage you to ask questions and to be involved in treatment decisions. This includes understanding your treatment plan as well as our financial policy.

Financial Agreement

Patients are expected to pay for our services at the time they are rendered. Our patients who have dental insurance are expected to pay the amount of their estimated co-pay and deductible at the time of service. **WE HONOR ALL PPO DENTAL INSURANCES AND ARE IN NETWORK WITH MOST OF THE MAJOR PPOS.** Payments may be made using cash, check, and credit/debit cards. Flex spending can also be used for dental treatment. We also offer CARECREDIT, which is a financing option.

Optional payment terms:

1. Financial agreements are made with the insurance coordinator prior to any procedures being completed.
2. For major work half of the payment is needed at the beginning of treatment, and the other half when the work is completed.
3. Full pay cash discount: A discount will be given when payment is made in full prior to the service being completed. This doesn't apply to any patient with insurances when we are in network! **We can't discount any insurance fees as that is insurance fraud!**
4. Carecredit and Lending club: 12 month 0% interest financing and be made with carecredit to pay for your treatment.
5. **IF WE ARE IN NETWORK WITH YOUR INSURANCE, THE INSURANCE DICTATES THE PRICE, THE COPAYS, AND DEDUCTIBLES. YOU ARE RESPONSIBLE FOR THOSE. WE DO OUR BEST TO GIVE YOU AN ESTIMATE PRIOR TO TREATMENT, BUT ALL COPAYS AND FINAL BALANCES ARE YOUR RESPONSIBILITY. IF THE INSURANCE PAYS MORE THAN EXPECTED, WE REFUND THE PATIENT. IF THE INSURANCE PAYS LESS THAN EXPECTED, THE PATIENT OWES US. THIS IS A LEGALLY BINDING CONTRACT WE HAVE WITH THE INSURANCE COMPANY AND ANYTHING DIFFERENT IS CONSIDERED INSURANCE FRAUD!**

Cancellation Policy

In order to serve you better and keep the cost of dental care down, we try to maintain an efficient appointment system. However, our cost of providing care increases greatly when people fail to keep scheduled appointments. **We need at least a 24 hour notice for any cancelled appointment. We will waive the cancellation fee of \$50 if it is your first cancellation or if it is a true emergency. We will charge you if it happens a 2nd time. After 3 of these cancellations without proper notice, you will be dismissed from our office, no exceptions.**

Patient Name: _____ Patient Signature: _____ Date: _____